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GENERAL WARRANTY TERMS RESIDENTIAL SYSTEMS

Standard Warranty with residential equipment replacements or change outs is **1 year warranty from Earth Power Ac and Heat on workmanship**, and **5 years on parts by the manufacturer** of the equipment provided. New units with compressors generally have a 5 year factory warranty on the compressor. Furnace heat exchangers usually carry a 10 year warranty or more. Be sure your manufacturer's equipment warranty forms are received and understood. Most offer **10 years on all parts** if you register you unit online. Extended warranties for parts and labor are generally available, and would be documented on separate paperwork. Some manufacturers have factory Limited Parts and Labor Warranties which are subject to the terms of the warranty and sometimes the factory does not cover all expenses necessary for the repair.

Earth Power AC and Heat will repair parts and improper workmanship within a 1 year period of the installation date, or start up date. Terms of warranty service are : Response will we made on site within 24 working day hrs of call. We do not offer weekend or after hour warranty calls, although sometimes they can be made available. There is a **\$30 dispatch fee on all warranty calls**, charged only once per warranty item. There is a \$55 fee on warranty calls that are frivolous, or not due to failure or parts or workmanship. Examples would be clogged air filters, drains, tripped breakers, blown fuses, or damage to system by others.

In particular we do not warranty clogged drains, or damage from clogged drains. Drains restrictions are caused by a mold growth in the drain and has nothing to do with installation. Mold spores can grow in systems in as few as 10 days. These problems are maintenance issues and not a warranty call.

Earth Power AC and Heat will not be responsible for expenses incurred by third parties, outside evaluations, or repairs attempted by another AC contractor. We do not warranty performance of air flow, hot and cools spots, or efficiencies unless we designed and installed the duct system. We do not guarantee sizing of heat and cool systems unless we were hired to do a heat load analysis of the property. Replacing like for like equipment will not change pre-existing air flow problems.

During replacement of pre-existing systems Earth Power Ac and Heat will make efforts to protect other surfaces, furnishings and floorings, but is not responsible for minor marks, scratches or other damages that may accidentally occur. Not responsible for final cleaning, dusting or shampooing of surfaces.

Warranty work will not be honored if payments for services remain unpaid to Earth Power AC and Heat. Warranty for workmanship may be voided if owner has another contractor, self, or other servicer work on system.

This warranty declaration is a standard warranty only, and can be amended if written into the proposal or separate proposal documents.

Warranty start date _____ by _____

Additional Terms agreed: _____